

COVID-19 VISITATION GUIDELINES

Guidelines for ALL Visitors

Effective Monday, 3.28.2022

1. Visiting hours for most in-patient units 1:00pm – 6:00pm daily.
2. **TWO fully vaccinated** visitor per patient, per day, including End-of-Life patients and during labor and delivery (see specific guidelines below).
3. ALL visitors must be screened prior to entry and must be **fully vaccinated**.
 - a. Temperature/symptoms screening will be conducted upon entry to the building. If febrile or symptomatic, the visitor will not be allowed entry.
4. All visitors must enter and exit through the mauka (back) door entrance at the green-roofed breezeway.
 - a. Upon entry, visitors must go directly to the patient room they are visiting, and then exit the building at the same door they entered. Visitors may not wander the hospital.
5. Visitors must show proof of being **fully vaccinated**.
 - a. **Fully vaccinated** is: Visitor has received the 2 doses of Pfizer or Moderna vaccine, or 1 dose of Johnson and Johnson.
 - b. ****NOTE:** Anytime these guidelines refer to a “vaccinated” patient or visitor, it means **“fully vaccinated with proof.”**
6. Visitors must wear a hospital-provided mask in place of or over the top of their own mask. The mask must be worn at all times and may not be removed in the patient rooms.
7. Social distancing must be maintained during the visit. This means no kissing or hugging of the patient by the visitor. Hands must be cleaned prior to and directly after the visit with hand sanitizer.
8. Patients that are able to wear a mask during the visit should wear a mask and keep it on during the visit. In shared rooms, the curtain should be pulled between the beds, or all occupants should wear a mask.
9. Visitors are not allowed in the cafeteria, or to eat or drink inside patient rooms, or the hospital.
10. COVID+ or COVID rule-out patients: Visitors allowed only on a case-by-case basis depending on patient condition (*decision will be made on a case-by-case basis by department manager or nursing supervisor*).
11. KCH employees are subject to all visitor restrictions. Please speak with the nursing supervisor and the department manager for extenuating circumstances.
12. No visitors allowed under 18 years of age.
13. Visitors are not allowed to visit more than one patient per day, and may not switch out. (#13 to be deleted??)
14. Overnight visitors:
 - a. Will be screened by the primary RN with Q12-hour monitoring (see Overnight Visitor Log).
 - i. Temperature and symptoms screening
 - ii. Documentation of the screening on the log sheet until discharge
 - iii. Log sheet to manager at discharge
 - iv. If visitor has a fever ≥ 100.0 degrees or new-onset unexplainable symptoms, they will be asked to leave.

**** Anyone that is COVID positive, and on quarantine per the Department of Health, is NOT allowed to break quarantine to visit.**

***** Note: These guidelines will change as the State mandates change.**

Updated 3.28.2022

MS1, MS2, and ICU: Daily from 1:00pm – 6:00pm

- A. Two vaccinated adult visitors per patient per day. Visitors may NOT visit together, but can switch out.
- B. In addition to visits, patients will be encouraged to have 'virtual visits' with loved ones who cannot visit in person (see Daily Visitation: Information for Patients and Staying Connected Handout).

Emergency Department:

- C. One vaccinated visitor per patient for the duration of the patient stay. Visitors will wait in their car until the patient is assigned a bed.
- D. No visitors waiting in the waiting room area or triage area (unless determined necessary by the Triage Nurse).
- E. The visitor will need to come into the ED and stay with the patient. Visitors are not permitted to come and go from the ED.
- F. COVID+ or COVID rule-out patients: No visitors.

Obstetrics, Labor, Delivery & Postpartum Visitation:

- A. SCHEDULED PROCEDURES: Patient and support person must be vaccinated, or * must follow Women's Health COVID-19 testing guidelines.
- B. LABOR AND DELIVERY: One designated *support person and one vaccinated visitor allowed at all times during labor per day.
- C. POSTPARTUM: One designated *support person (all hours) and one vaccinated visitor per day (during visiting hours only).
- D. COVID+ Patients: Support person must stay in the room with the patient for the entire stay. If support person leaves the hospital during the patient's stay, they will not be allowed back in until discharge occurs.

*Further guidelines will be provided by Women's Health staff or Screening employees and must be adhered to by patients, support persons, and visitors.

Medical Oncology and Radiation Oncology Services:

- A. Medical Oncology and ROC services only allow visitors (or support individuals) on a case-by-case basis after careful consideration of risks involved with clinic locations and patient populations. This is for the safety of staff, patients, and visitors.
- B. All visitors will be screened for symptoms, fever, and travel off-island within the last two weeks, and given strict guidelines for duration of the visit.
- C. *Further guidelines are provided in KCH Cancer Center & ROC Patient COVID-19 Testing, Travel & Return to Clinical Appointments Policy Guidelines (Updated 11/1/2021)

Kalani Ola – Behavioral Health Guidelines: Daily from 6:00pm – 8:00pm

- A. One vaccinated visitor, with proof of vaccination, will be allowed per patient, per day from 6:00pm to 8:00pm. Visitors will be screened prior to entry.

Surgical Services (PACU or Pre-op) Guidelines:

- A. One vaccinated support person/visitor per patient in pre-op prior to surgery.

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Updated 3.28.2022

- a. Support person/visitor will be allowed in with patient at the time of registration for procedures.
- B. No visitors in PACU (recovery). The support person will wait outside of the hospital and recovery staff will transport the patient out of the hospital to meet the support person at the discharge exit.
- C. All support people will be screened prior to entry to the hospital.

End-of-Life Patient Guidelines:

- A. COVID negative or order of "Not Suspected"
 - a. Only two visitors at a time at the bedside.
 - b. Visitors may switch out, but may not come and go frequently. Each family member will need to stay in the room, until they are ready to go for the day. (Visitors waiting for their turn will remain in their cars until the other visitors have left the hospital).
 - c. Private rooms are preferred – if this is not possible the privacy curtain must remain drawn at all times. The visitor must sit as far away from the roommate as possible and leave their mask on at all times.
 - d. After death, the body will be kept in the room for no longer than four hours to allow for viewing.
 - e. Visitors should be 18 years or older.
- B. COVID+ or Suspected with no results (End-of-Life, death anticipated within 24 hrs)
 - a. In this situation, the hospitalist, nursing supervisor, manager and charge nurse should collaborate to ensure the safety of a visitor if they decide one should be permitted.
 - b. Only two visitors, 18 years or older, will be allowed. These designated visitors can't switch with others.
 - c. An informed conversation will occur between the visitor(s) and the primary nurse or charge nurse before the visit takes place including the risks, benefits and alternatives to an in-person visit. This conversation will be documented in the patient's chart.
 - d. The visit will be limited to 60 minutes and the visitor(s) will wear the appropriate PPE. Nursing staff will supervise the donning and doffing of PPE. (Eye protection, N95 mask, gown, and gloves). Visitors will be expected to clean hands after leaving the patient room and are not allowed to remove PPE to touch the patient.
 - e. Visitors will not be allowed in during any aerosol-generating procedures (intubation, CPR, breathing treatments).
 - f. Visitors must maintain physical distancing. Visitors will not hug or physically comfort each other or the patient.
 - g. Video call visits will be encouraged to include adding loved ones virtually.

Family Meetings and Family Training Guidelines:

- C. Family meetings and family training are not subject to regular visiting hours.
 - a. Hospital team members coordinate meetings according to a family's availability.
 - b. Family members do not have to be vaccinated to enter the facility.

Exceptions:

- A. Exceptions will be made for pediatric patients, disabled patients, alter mental status, those requiring a caregiver, and end-of-life patients based on department managers, nursing supervisors, and/or charge nurse discussion. Some patients may require a family member outside of visiting hours. The caregiver must be fully vaccinated but may, as space allows, stay in the room with the patient longer than the stated visiting hours.

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