



The Kona Hospital Foundation is dedicated to improving Kona Community Hospital for the entire community. They fund medical technology, expanded services and enhanced facilities that would otherwise be unavailable.

Hospital Foundation Receives Generous Donation for the Cancer Center at Kona Community Hospital

The Kona Hospital Foundation recently celebrated a generous donation from the newly established Milton and Ursula Stolaroff Foundation. The donation will be dedicated to The Cancer Center at Kona Community Hospital (KCH).

Kona residents, Milton and Ursula Stolaroff established their new foundation with the mission of creating a long lasting impact on their community. The Stolaroff's wanted to kick off their philanthropic activities with a donation that is both personal and meaningful to them. Mrs. Stolaroff has been a patient at the infusion center for over eight years, making the Cancer Center at KCH a natural fit for their vision.

Peggy Bowman, RN, OCN, (retiring) lead nurse at the hospital's infusion center says of Mrs. Stolaroff, "She is a lovely woman...always very positive and caring. She sees that the infusion center is all about kindness and hope."

The event was celebrated with the dedication of a plaque acknowledging the Stolaroff's generosity. Mr. and Mrs. Stolaroff were joined by a small group of friends, Kona Hospital Foundation and hospital staff for the dedication and photos.



Jim Higgins, Kona Hospital Foundation chairman said, "We're so thrilled that the Milton and Ursula Stolaroff Foundation chose the Cancer Center at KCH to be their first donation recipient. Their generosity will greatly enhance the level of care for cancer center patients. We're very appreciative of Milton and Ursula's sense of community."

Foundation Gala Benefits KCH Cancer Center

The Kona Hospital foundation's 13th Annual Gala Benefit will be held on Saturday, November 22 at 5:00pm at the Four Seasons Resort Hualalai. The Gala's theme is "Life, Health & Giving." Proceeds will benefit **The Cancer Center** at Kona Community Hospital. Exceptional live and silent auction items can be viewed online at www.biddingforgood.com/khfhawaii.com The Foundation extends warm thanks to KCH employees and family who have donated art items for this auction.

For more information, please contact the Kona Hospital Foundation at 322-4587 or go to www.khfhawaii.org



NURSING SCHOLARSHIPS AWARDED

The Auxiliary recently awarded \$15,000 in nursing scholarships to six local students seeking to pursue nursing careers.

The Kona Community Hospital Auxiliary nursing scholarship program annually awards up to \$2500 per recipient to nursing students. This year the program funded scholarships for three new nursing students and three returning recipients. New scholarship recipients include Robert Chadwick, Yarden Davis and Caryn Masutomi. Second year recipients are Sherrine Gray, June Mohr and Joli Remund,



Left to right: Auxiliary president, Beverly Novak-Page, Joli Remund, June Mohr, Caryn Masutomi, Yarden Davis, Bobby Chadwick and Auxiliary treasurer, David Clarke.

HOLIDAY HOUSE NEWS

Let Your Holidays Begin Here!

The KCH Auxiliary is holding it's annual holiday extravaganza, *Holiday House—Christmas At The Volcano* on November 28, 29 & 30 and December 6, 7 (8am—5pm). This is a highlight of the holiday season where you'll find art, antiques and gifts. The crisp, cool mountain of Kilauea creates the perfect holiday atmosphere. 99-1949 Pukeawe Circle, Volcano Village. (From Highway 11, turn onto Pi'i Mauna Drive).

For more information, call 322-4577 or go to www.kchauxiliary.org



Welcome to The Ginger Café

The Kona Community Hospital has been undergoing change over that past several months. A cafeteria development project team, consisting of employees from the dietary, contracts, marketing and revenue cycle departments has been hard at work to identify process and revenue improvement opportunities. The goal is to create a more café-like environment.

In October, the cafeteria implemented an upgraded cash register system. This system eliminated the meal ticket process and allows patrons to purchase food items with cash or credit card. This process is more convenient for staff and visitors. It also allows Dietary staff to manage food items and inventory appropriately. Additionally, cafeteria prices were adjusted to fair market prices. The adjustments were necessary in order to maintain the high quality of products offered.

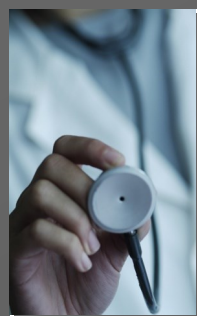
The cafeteria has been in need of attention such as the recent ceiling upgrade. Soon, the cafeteria will undergo renovations which will improve the café's ergonomics and flow through the tray line. KCH received Capital Improvement Project (CIP) funds from the State designated for this upgrade. CIP funds are restricted to maintenance and facility improvement projects, and cannot be used for day to day hospital operations.

The cafeteria provides a meeting place for employees and visitors to have lunch, a snack or just enjoy a cup of coffee. Because it is an essential location at our facility, the project team decided it is time for our cafeteria to have a name. After careful deliberation, the team selected "The Ginger Café" as the name. The team felt that this new moniker is a perfect fit because it reflects the values wrapped into the KCH *Island Floral Logo* theme.

Thank you in advance for your patience during the upcoming renovations. Many thanks to the cafeteria development team members for their dedication and thoughtful decision making during this project. Watch for additional information and updates about the café renovations.

Island Flora Logo

With its distinctive floral motif and vibrant colors, this symbol projects an island feel while at the same time communicating other important themes. The plant's uplifted leaves symbolize the supporting "arms" of the institution, providing a sense of strength and security within our community. The heart within the blossom represents caring, vitality and the health care profession. The sun "rising" at the top of the image connotes warmth, consistency, the continual "dawning" of new ideas and modern medicine, and the Kona Coast itself. The color green was chosen to express health, growth and flourishing life. The flower's magenta color expresses vitality and vibrancy. (Island Flora logo story reproduced from Human Resources Orientation Packet)



MEDICAL STAFF NEWS

The KCH Medical Staff currently consists of 212 physicians representing 27 specialties.

Richard McDowell, MD, FACEP has accepted the position of Medical Director for the Hawaii Health Systems Corporation (HHSC) West Hawaii Region which includes Kona Community Hospital and Kohala Hospital. He is scheduled to begin his new duties on December 1, 2014.

CEO Jay Kreuzer said, "Dr. McDowell is a valued member of our healthcare community. As a long-time community member, he understands the challenges of rural healthcare and the unique nature of our public hospital system. We're very pleased that he is stepping into this physician leadership role."

Pharmacy Techs Earn Certifications

As of September 18, all KCH full-time Pharmacy techs have earned their national Pharmacy Technician Certifications (CPhT). KCH is the first HHSC facility to have all pharmacy techs nationally certified.

Technicians who pass the (ExCPT) Pharmacy Exam are granted the title of Certified Pharmacy Technician (CPhT). Employees with Pharmacy Technician Certifications will typically perform work delegated by a licensed pharmacist in accordance with state rules.

The newly certified techs, or CPhT's, have been testing for their national Pharmacy Technician Certifications for several months. In addition to self-guided study, KCH pharmacists tutored the techs to make their goal a reality.

As CPhT's, the pharmacy techs will soon begin training to take patient medical histories in the Emergency Department.

Congratulations Pharmacy staff for going the extra mile to provide quality patient care!



Pictured: Back row (L-R): Loretta Buasriyottiya, Laurie Allen, Douri Doria, Brie Kiriara Front row (L-R): Chelsie Simmons-Kauhi, Joy Asino, Dena Weightman, Brooke Kahalioumi. Not pictured: Lei Rivera

Used Clothing & Slippahs Being Accepted

It is not uncommon for patients to find themselves at KCH without clothing or shoes. Emergency department staff often must cut clothes off in order to treat a patient. Or, the clothes may be unsalvageable for other reasons. This creates a dilemma for the patient and staff at discharge.

Is it appropriate to discharge a patient wearing only a hospital gown? This is a question that has troubled Behavioral Health manager, Steven Payne for some time.

"A lot of our patients are very poor, or they may not have anyone to bring them clothing from outside the hospital," says Payne. "Regardless of a patient's situation, we should be able to offer a discharge with dignity."



Robyn Johnson-Bregman, RN displays Kalani Ola closet used for donated clothing items.

For the past decade, the Behavioral Health Unit has been collecting and distributing clothing and slippers to be distributed as needed to emergency department, nursing units and Kalani Ola patients. Three years ago, Payne began visiting local area thrift stores to ask for donations of unwanted clothes and slippers. In March, the KCH Auxiliary donated several boxes of clothing items to Steven prior to opening their annual rummage sale.

"We really need comfortable shirts, shorts, pants and footwear for our patients," Steven says. "Clothes should be appropriate for all patients...sweatpants, athletic shorts and t-shirts are great."

Gently used & laundered clothing and shoes are being accepted for reuse by Kona Community Hospital patients. Please contact the Behavioral Health Unit with donation items.



Community Voices

Aloha Ladies and Gentlemen:

I have been a cancer patient at your hospital for close to five months, first as in-patient, and now as out-patient. I have also lived in South Kona for thirty-six years. I am so thrilled to be able to pursue such complex treatment in my rural community minutes from my home.

The care I have received has consistently been of the highest quality in terms of skill and expertise, as well as compassion. From my first frightening moments of diagnosis in the ER; through surgery with Dr. Fedder and Dr. Groshong and their crew; to the compassionate nursing care; then six arduous weeks of radiation with the incomparable team at Radiation Oncology—now my family; accompanied by exams with the perennially upbeat Dr. De Salvo and his supportive staff; and finally with the loving care at the Infusion Center, I have maintained tremendous faith in my full recovery.

My family and I have been so impressed with the speed, quality and consistency of my treatment. Congratulations on maintaining a very high standard of care, and a heartfelt thank you to your dedicated staff for saving my life and carefully monitoring my progress. I and my loved ones are forever grateful.

Sincerely,

Marianne Thalken

Mission Moment

Mission Statement: Providing and enhancing accessible, comprehensive health-care services to our community that are: quality-driven, customer-focused and cost-effective.

Values:

Integrity - Collaboration - Caring - Commitment - Innovation - Community

Monthly, our Board of Directors are presented with a *Mission Moment*. This "moment" reflects on the Kona Community Hospital stated mission. It is an opportunity to highlight dynamic examples of our mission and core values in action.

Every month a Mission Moment Honoree is introduced who exhibits some or all aspects of our mission and values. Often, our values can be seen in the actions of employees, volunteers, medical staff, patients, Board or Foundation members

Mahalo to all honorees who contribute daily to fulfilling the KCH mission.

Mission Moment Honorees

May

Steven Payne, Nurse Manager, Kalani Ola
Received Patriot Award by the Employer Support of the Guard and Reserve (ERG)

June:

Lei Rivera, Pharmach Tech
Jennifer Udac, LPN, Obstetrics
Bobby Chadwick, CNA, Med/Surg
Accepted all three to Hawaii Community College fall Nursing Program

July:

Paul Hayward, DO
Consistently outstanding scores on Patient Satisfaction Survey HCHAPS (Hospital Consumer Assessment of Healthcare Providers and Systems)

August:

Claudia Gomes, RN, Emergency Dept.
Pat Fornataro, Auxiliary Volunteer
Created Emergency Department Care Volunteer Program

September:

Erlinda Cruz, Housekeeping
Patient Satisfaction Survey mention for compassion and caring



Did you know...

Birthday Lunch

...is a celebration that will occur the first Friday of every month from Noon to 1 p.m. with CEO Jay Kreuzer. If your birthday falls within that month, you are invited.