



## ***Aloha to our patients and community:***

We hope you are healthy and safe during this challenging time. Because Hawaii has experienced low rates of the COVID-19 virus, we are able to resume services so that you don't have to postpone your medical care. We want to assure our patients and community that we are ready, safe and open for you.

We are pleased to be resuming elective and outpatient procedures including diagnostic radiology, laboratory, respiratory therapy, rehabilitation services and non-emergent surgery. Patients who wish to schedule their elective surgery or outpatient procedure should first visit with their appropriate referring provider.

The health and safety of our community – and our workforce – remain our top priorities. With that in mind, safety protocols, which were implemented early on, will continue:

- Everyone entering Kona Community Hospital (KCH) buildings, including employees, patients, visitors and vendors will continue to be screened for COVID-19 symptoms.
- Everyone entering KCH buildings will be asked to don a face mask.
- All employees will wear surgical masks and other necessary personal protective equipment (PPE), at all times.
- Visitor restrictions will remain in place for all inpatient and outpatient areas.
  - \* A support person will be allowed for delivering OB mothers; children under the age of 18; and case-by-case compassionate care exceptions.
- Safe social distancing of six-feet will continue to be observed.
- Extra cleaning and disinfection of high-touch, public surface areas will continue.
- Infectious patients will continue to be cared for in isolation, away from non-infectious patients.

Our team will continue to closely monitor the COVID-19 situation in Hawaii. We remain prepared to stop non-essential procedures in the event of a spike or surge in the virus in our community.

As we move into a “new-normal,” it is important that patients stay well and manage chronic health conditions. If you or a loved one are in need of emergent medical care, we encourage you, as always, to feel comfortable seeking care at our hospital.

Kona Community Hospital is an acute care hospital and Level III trauma center that is fully accredited by the Joint Commission on Accreditation of Healthcare Organizations.

We remain steadfast in our commitment to our mission to provide and enhance accessible, comprehensive healthcare services to our community.

***Mahalo,***

***Kona Community Hospital Leadership, Medical Staff and Employees***

